

WEBSITE TERMS AND CONDITIONS

vinyasapisa.com

Last updated: March 2026

1. General Information

This document governs the conditions of use of the website vinyasapisa.com (hereinafter, the "Website"). Access to and use of the Website implies full acceptance of these Terms and Conditions. If the user does not wish to accept these conditions, they are invited not to use the Website.

The Website is owned and operated by:

Owner: Stefania Gobbi

Email: stefania@vinyasapisa.com

2. Services Offered Through the Website

The Website provides information about the professional activity of Stefania Gobbi, the yoga instruction services offered (private lessons, group lessons, workshops), and allows for online booking and payment of lessons.

Bookings and payments made through the Website constitute a distance contract within the meaning of Articles 45 et seq. of the Consumer Code (Legislative Decree 206/2005). The provision of the service is governed by the separate Service Agreement that the Client signs before beginning lessons.

3. Online Booking and Distance Contracts

3.1 Booking process

A booking through the Website is completed upon confirmation of the order and completion of payment. Before confirming the booking, the user is required to verify the accuracy of the information entered.

3.2 Pre-contractual information

In accordance with Article 49 of the Consumer Code, before the conclusion of the distance contract, the Client receives the following information: main characteristics of the service, identity and contact details of the professional, total price including taxes, payment methods, cancellation terms, and the existence of the right of withdrawal.

3.3 Right of withdrawal

A Client acting as a consumer who books through the Website has the right to withdraw from the contract within 14 days of its conclusion, pursuant to Article 52 of the Consumer Code, without providing any reason.

To exercise the right of withdrawal, the Client must send a written communication to stefania@vinyasapisa.com before the expiry of the 14-day period.

Exception: pursuant to Article 59(1)(n) of the Consumer Code, the right of withdrawal is excluded for services relating to leisure activities where the contract specifies a particular date or period of performance. Therefore, once a lesson booked for a specific date has been performed, the right of withdrawal can no longer be exercised in respect of that lesson. By booking for a specific date, the Client acknowledges this exception.

3.4 Refunds

In the event that the right of withdrawal is exercised within the prescribed period, the refund will be made using the same means of payment used for the initial transaction, within 14 days of the withdrawal communication.

3.5 Order confirmation

After each booking, the Client will receive a confirmation email containing a summary of the service booked, the price, the date and time of the lesson, and information on the right of withdrawal. This confirmation email constitutes the durable medium within the meaning of Article 51 of the Consumer Code.

3.6 Standard withdrawal form

The Client may exercise the right of withdrawal using the following standard withdrawal form (Annex I, Part B, of Legislative Decree 206/2005), or by any other explicit statement of the decision to withdraw from the contract, sent to stefania@vinyasapisa.com within the 14-day period.

STANDARD WITHDRAWAL FORM

(complete and return this form only if you wish to withdraw from the contract)

To: Stefania Gobbi, Via di Campolungo 13, 56017 San Giuliano Terme (PI), Italy, email: stefania@vinyasapisa.com

I/We (*) hereby give notice that I/we (*) withdraw from my/our (*) contract of sale of the following goods/services (*): _____

Ordered on (*) / received on (*): _____

Name of consumer(s): _____

Address of consumer(s): _____

Signature of consumer(s) (only if this form is submitted on paper): _____

Date: _____

() Delete as appropriate.*

4. Intellectual Property

All content on the Website — including text, images, photographs, graphics, logos, videos, layout, and software — is the property of Stefania Gobbi or the respective rights holders and is protected by Italian and international copyright and intellectual property laws (Law 633/1941 and subsequent amendments).

Any reproduction, distribution, public communication, modification, adaptation, or use of the Website's content, in whole or in part, by any means and for any purpose, is prohibited without the prior written consent of the Owner.

5. Acceptable Use of the Website

The user undertakes to use the Website in compliance with the law, these Terms and Conditions, good faith, and public order. In particular, it is prohibited to:

- a) Use the Website for unlawful, fraudulent, or purposes harmful to the rights of third parties.
- b) Attempt to access restricted sections of the Website without authorisation.
- c) Introduce viruses, malware, or any other malicious code.
- d) Use automated systems (bots, scrapers) to collect data from the Website.
- e) Publish or transmit offensive, defamatory, discriminatory, or otherwise unlawful content.
- f) Infringe the intellectual property rights of the Owner or third parties.

The Owner reserves the right to suspend or block access to the Website for any user who violates these conditions.

6. Limitation of Liability for Website Content

The Owner endeavours to keep the Website's content up to date and accurate, but does not guarantee the completeness, accuracy, or currency of the information published. The content of the Website is for informational purposes only and does not constitute medical, health, or professional advice of any kind.

The Owner shall not be liable for any damages, direct or indirect, arising from the use or inability to use the Website, from errors, omissions, or inaccuracies in the content, or from interruptions or technical malfunctions of the Website. This limitation does not apply in cases of wilful misconduct or gross negligence by the Owner, pursuant to Article 1229 of the Italian Civil Code.

7. Links to Third-Party Websites

The Website may contain hyperlinks to third-party websites. Such links are provided solely for the user's convenience. The Owner exercises no control over the content of linked websites, does not guarantee their availability, security, or accuracy of content, and disclaims all liability in relation to their use.

8. Website Availability

The Owner strives to ensure continuity of service but does not guarantee that the Website will always be available, error-free, or uninterrupted. The Owner reserves the right to suspend, modify, or discontinue the Website, in whole or in part, at any time and without notice, for technical, maintenance, security, or any other reasons.

9. Privacy and Cookies

The processing of users' personal data is governed by the Privacy Policy, available at vinyasapisa.com. The Website may use technical cookies necessary for its operation; any profiling cookies will only be installed with the user's prior consent, in compliance with applicable legislation.

10. Amendments to the Terms and Conditions

The Owner reserves the right to amend these Terms and Conditions at any time. Amendments will be published on the Website with an indication of the date of last update and will be effective from the date of publication. Continued use of the Website following publication of amendments constitutes acceptance thereof.

11. Governing Law and Jurisdiction

These Terms and Conditions are governed by Italian law. Any dispute relating to the interpretation, performance, or termination of these Terms and Conditions shall be subject to the jurisdiction of the Court of Pisa, without prejudice to the mandatory provisions of the Consumer Code regarding the consumer's forum (Article 66-bis, Legislative Decree 206/2005).

12. Alternative Dispute Resolution (ADR)

Pursuant to Article 141-sexies of the Consumer Code and Legislative Decree 70/2003, the Client acting as a consumer is informed that it is possible to use alternative dispute resolution (ADR) procedures through bodies accredited by the Italian Ministry of Justice, whose list is available at <https://www.giustizia.it>. For disputes relating to consumer contracts, the Client may also contact the Conciliation Service of the competent Chamber of Commerce.

13. Contact

For any questions regarding these Terms and Conditions, the user may contact the Owner at:

Email: stefania@vinyasapisa.com